

**ATTACHMENT K - REFERENCE QUESTIONNAIRE
ST. LUCIE PUBLIC SCHOOLS
ITB 25-03
FIRE EXTINGUISHER SERVICE AND INSPECTIONS**

FOR: Price Fire Protection, Inc
(Name of Vendor Requesting Reference)

This form is being submitted to your Company for completion as a business reference for the company listed above.

This form is to be returned to the School Board of St. Lucie County, Purchasing Department, via email at kimberly.albritton@stlucieschools.org no later than 3:00 p.m., **August 28, 2024**, and **must not** be returned to the company requesting the reference.

For questions or concerns regarding this form, please contact the School Board of St. Lucie County, Purchasing Department, by telephone: (772) 429-3980, or by email at kimberly.albritton@stlucieschools.org. When contacting us, please be sure to include the solicitation number and title listed at the top of this page.

Company Providing Reference Vorce and Associates, PA
Contact Name and Title/Position Christina Vorce, CPA, PA - Owner
Contact Telephone Number 772-492-9375
Contact Email Address Chris@vorcecpa.com

Questions:

1. In what capacity have you worked with this company in the past? If the Company was under a similar contract, please acknowledge and explain briefly whether or not the contract was successful.

Comments:

My business has been a client of Price Fire Protection for the last 11 years in multiple business locations. Justin and his staff are always prompt, efficient, affordable, and proactive with our compliance. Price Fire Protection is also a tax and bookkeeping client who is responsive and responsible towards their own compliance.

2. How would you rate this Company's knowledge and expertise?

3 (3= Excellent; 2= Satisfactory; 1= Unsatisfactory; 0= Unacceptable)

Comments: They keep me informed of my compliance needs so that I do not need to worry, and answer any questions knowledgeably.

3. How would you rate the Company's flexibility relative to changes in the scope and timelines?

3 (3= Excellent; 2= Satisfactory; 1= Unsatisfactory; 0= Unacceptable)

Comments: They are responsive to our business needs, and considerate of my staff and my business overall.

4. What is your level of satisfaction with hard-copy materials, e.g. quotation, written scopes of work, reports, logs, etc. produced by the Company?

3 (3= Excellent; 2= Satisfactory; 1= Unsatisfactory; 0= Unacceptable)

Comments: Price Fire Protection has a very professional presentation. Materials are clear and concise and address my questions.

5. How would you rate the dynamics/interaction between the Company and your staff?
3 (3= Excellent; 2= Satisfactory; 1= Unsatisfactory; 0= Unacceptable)

Comments: My staff enjoy working with the Price Fire Protection owner and staff. They feel respected and appreciated.

6. Who were the Company's principle representatives involved in providing your service and how would you rate them individually? Would you comment on the skills, knowledge, behaviors or other factors on which you based the rating? (3= Excellent; 2= Satisfactory; 1= Unsatisfactory; 0= Unacceptable)

Name: Justin Price Rating: 3

Name: _____ Rating: _____

Name: _____ Rating: _____

Name: _____ Rating: _____

Comments: I continue to work with Justin because he is always professional, respectful, and well-versed in his field.

7. With which aspect(s) of this Company's services are you most satisfied?

Comments: Annual contract service

8. With which aspect(s) of this Company's services are you least satisfied?

Comments: Not applicable

9. Would you recommend this Company's services to your organization again?

Comments: Yes, without hesitation